Staying Safe & Secure Online

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What are the biggest risks?

Phishing

- Attempt to steal your personal info, like account number, Social Security Number, login info or passwords for accounts
- Use info to then steal money, identity or both

Malware or Ransomware

- Infect your devices
- Degrades device performance, accesses information or demands money for access to your device

How to spot scam attempts

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Be suspicious

Watch for a false sense of urgency

Warnings of stolen info

Easy fix for a problem you didn't know you had

Won a prize

Check for bad spelling and grammar

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How to protect yourself

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Be cautious	Don’t open attachments or click on links from unknown senders or that you’re not expecting. • Even friend or family members’ accounts could be hacked. • Files and links can contain malware or links to spoofed websites.
Do your own typing	Even though a link may look real, scammers can hide the true destination. Use a trusted search engine to look up the website.
Make a call	If you think a company, friend or family member really does need information, call using the number on their website or in your address book, not the one in the email.

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Be cautious about where you enter your personal information.

This includes your social security number, credit card number, passwords or banking information

There are many legitimate places to do business online. Look for https:// as a sign of secure site.

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Create a strong password

Does not contain your username, real name, or company name

Not simply one complete word or something obvious

- (birth date, phone number, company name, username, or successive numbers such as 123456 or 000000)

Is significantly different from previous passwords

Contains characters from each of the following categories

- Uppercase letters
- Lowercase letters
- Numbers
- Symbols found on the keyboard (~ ! @ # $)

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Use a unique password whenever possible,

- Especially for services that have access to sensitive information
- Using the same password across the board puts all of your accounts at risk

Change your passwords on a regular basis.

- You may protect yourself before a thief has an opportunity to use it.

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Turn on two-factor authentication

- Requires both your password and an additional piece of information to log in to your account.
- The second piece could be a code sent to your phone or a random number generated by an app
- Protects your account even if your password is compromised

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Keep software up to date

Software updates often contain security updates. Keeping software current is a great line of defense.

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