

Lifeline and the Affordable Connectivity Program

Federal programs to support the cost of internet and phone service

What is Lifeline?

- Lifeline is a federal program that lowers the monthly cost of phone or internet service
- Eligible consumers can get \$9.25/month off the cost of phone, internet or bundled services
- Only one discount is allowed per household



How do you qualify?

Based on your income

- 135% or less than the Federal Poverty Guideline

Based on federal assistance programs

- Supplemental Nutrition Assistance Program (SNAP), formerly known as Food Stamps
- Medicaid
- Supplemental Security Income (SSI)
- Federal Public Housing Assistance (FPHA)
- Veterans Pension and Survivors Benefit



How to apply?

Apply **ONLINE** using
the National Verifier
at nv.fcc.gov/lifeline

National Verifier

English | Español

Consumer Sign In

and the Affordable Connectivity Program (ACP), which help low-income households pay for internet service and internet connected devices. Visit AffordableConnectivity.gov to learn more about ACP and visit LifelineSupport.org to

Your Information

We will use this information to find out if you qualify for the Lifeline Program or the [Affordable Connectivity Program \(ACP\)](#).

What is your full legal name?

The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

First Name

Middle Name (Optional)

Last Name



How to apply?

OR by MAIL

- Send the application by mail to
USAC
Lifeline Support Center
P.O. Box 7081
London, KY 40742
- USAC (Universal Service Administration Company) will contact you by mail in 7-10 days to let you know their eligibility decision



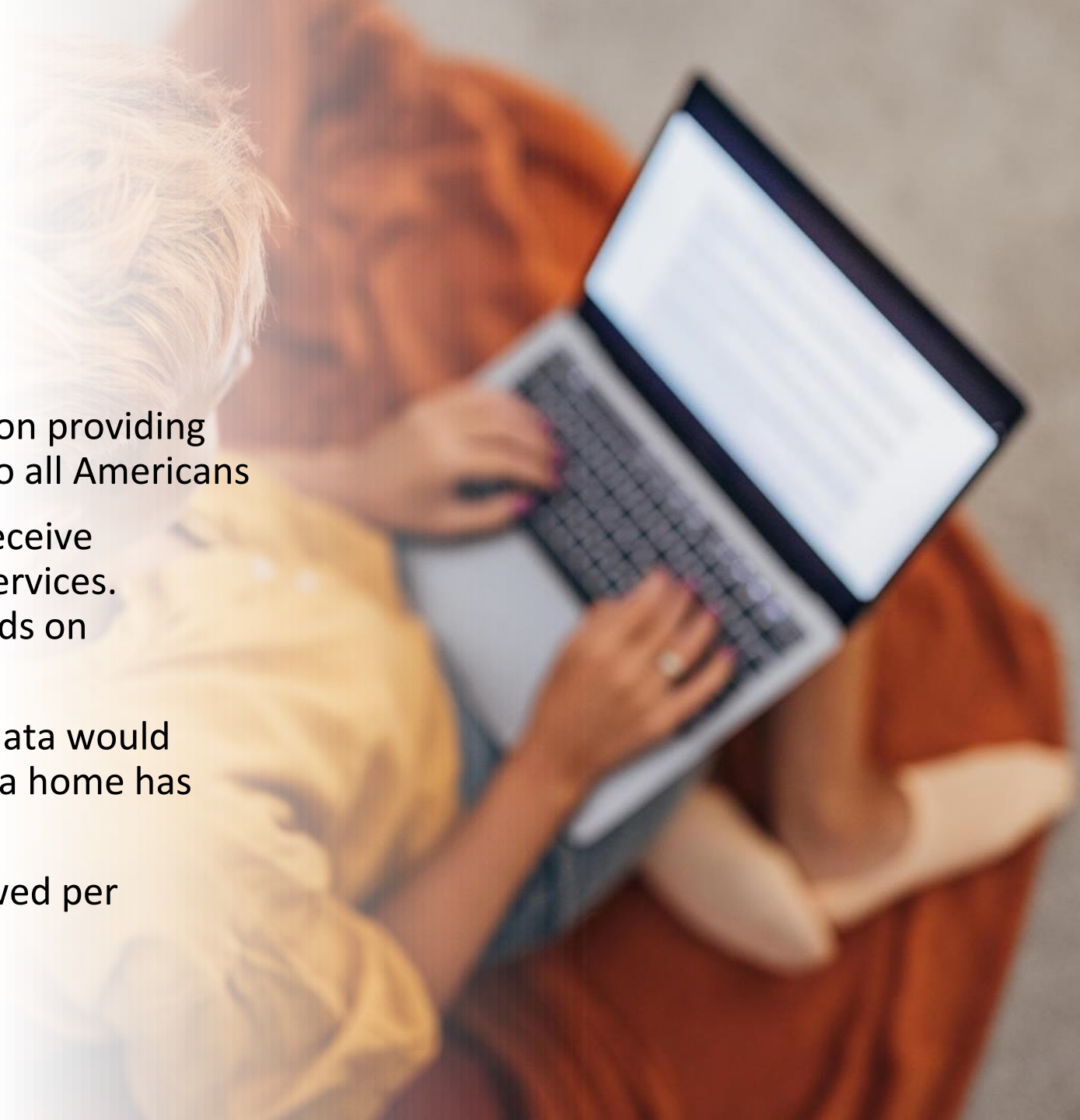
How to apply?

OR by Phone

Lifeline Support Center
800-234-9473.

What is the Affordable Connectivity Program?

- An FCC program focused on providing reliable internet service to all Americans
- Eligible households can receive \$30/month off internet services. (\$75/month for households on qualifying tribal lands)
 - Wireless plans with data would qualify, if this is how a home has internet access
- Only one discount is allowed per household



Wisconsin Public Service Commission

Affordable Connectivity Program (ACP)

[< Assistance Programs](#)



Overview of the ACP

The Federal Communications Commission's [Affordable Connectivity Program \(ACP\)](#) is a benefit program that helps ensure households can afford the internet connections they need for work, school, health care and more.



CHECK ACP ELIGIBILITY



DISPONIBLE EN ESPAÑOL

How do you qualify?

Households qualify by showing at least 1 member (minor or adult) meets one of the following:

For the full list of requirements visit [fcc.gov/acp](https://www.fcc.gov/acp)

Qualifies for Lifeline

Participates in assistance programs such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or others INCLUDING the [National School Lunch and Breakfast Program](#)

Participates in Tribal programs, such as Bureau of Indian Affairs General Assistance, Tribal TANF, or others

How to apply?

Apply online using the National Verifier at affordableconnectivity.gov

Links can be found at cellcom.com/affordable



National Verifier

English | Español [Consumer Sign In](#)

Find the Affordable Connectivity Program (ACP), which help low-income households pay for internet service and internet connected devices. Visit [AffordableConnectivity.gov](https://affordableconnectivity.gov) to learn more about ACP and visit [LifelineSupport.org](https://lifelinesupport.org) to

Your Information

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The name you use on official documents, like your Social Security Card or State ID. Not a nickname.

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Middle Name (Optional)

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Receive Your Benefit

1 Check if You Qualify
See if [your household](#) fits into any [eligible categories](#)

2 Apply for the ACP
You can apply online, by mail, or by contacting your current internet company.

[Apply Now](#)

Apply by Mail or by Contacting an Internet Company

Are you already enrolled in Lifeline? You don't need to apply again - [click here to learn more](#).

3 Find a Company Near You
Use our [search tool](#) to find a company that offers ACP discounts



Affordable Home Internet. Made Easy.

Get Started



How to apply?

We are here to help! Sales Reps can assist with an application in store or you can apply by Mail

- Send application by mail to
APC Support Center
PO Box 7081
London, KY 40742
- USAC (Universal Service Administration Company) will contact you by mail in 7-10 days to let you know their eligibility decision



How to apply?

OR by Phone

ACP:

833-511-0311

Approved!

What's next?

- Must provide proof of eligibility (either the official letter or email received from USAC)
- You have 90 days to sign up for service
- Provider confirms eligibility with the database



Annual Recertification Required



Annual requirement for ACP and Lifeline subscribers



USAC will complete through an automated process and monitor at various intervals throughout the year



Subscribers that pass that automated check do not need to take any further action

Subscribers who cannot be verified will have 60 days to recertify to continue to receive their benefit



Automatic unenrollment could occur

Should your situation change you may be removed from the program and returned to regular plan rates

Additional resources

Cellcom.com/ACP

Cellcom.com/Lifeline

GetACP.org

LifelineSupport.org

